

5. Live Chat Bot

The bot that is as smart as your setup.

1

2

3

1

The chat bot messages are created from you. Setup specific messages that suits your business. <https://www.jakweb.ch/faq/a/257/live-chat-bot>

2

The keywords are important, the chat bot will listen to this keywords and fire the answer you set below.

3

Select the chat widget, department and language for the chat bot message or leave it on standard to use it on all widgets.