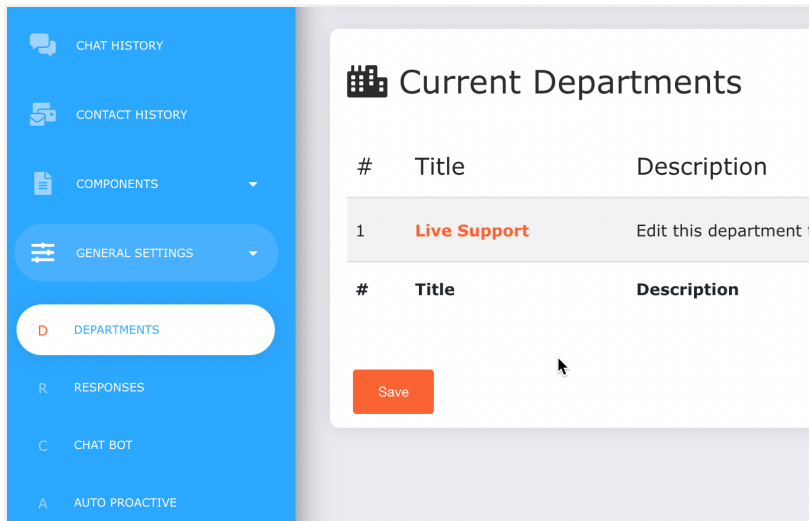


Departments

The departments page explained.



1

You can create as many chat departments you like. You can set operators for certain departments only and even setup a email address for it.

The form is titled 'Add a Department' and has three input fields: 'Title', 'Email Address', and 'FAQ URL'.

2

The title of the department, the email address (also used for the contact form when a single department is used) and the FAQ URL. The FAQ can be used to link to your own FAQ DB.

The table shows a list of departments with columns for 'Edit', 'Active', 'Delete', and 'Order'. The first row has an 'Edit' button, the status 'Active', a 'Delete' button, and the order number '1'.

Edit	Active	Delete	Order
	Active		1

3

You can edit the department, set in inactive/active, remove it or change the order. Please note the first department cannot be deleted or deactivated.