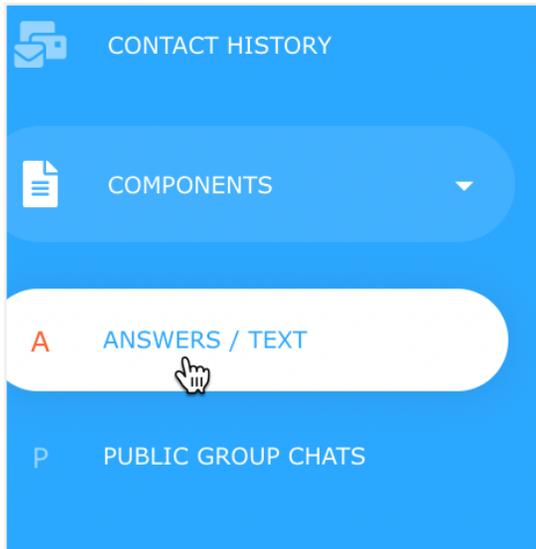
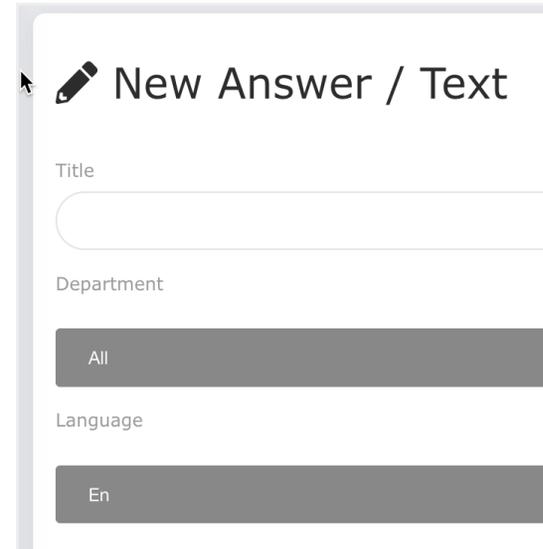


Answers / Text Page

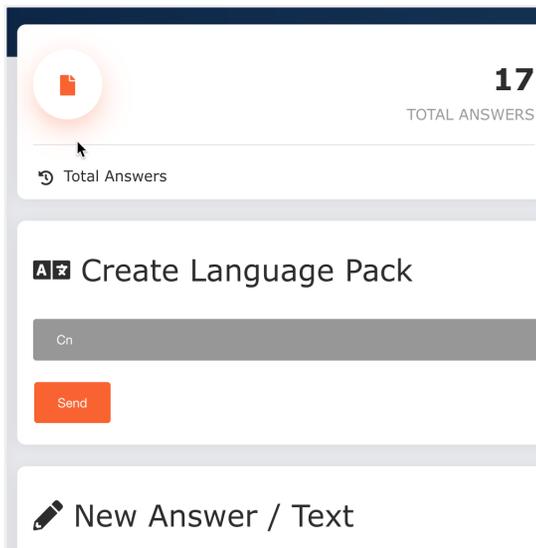
The answers and text page explained.



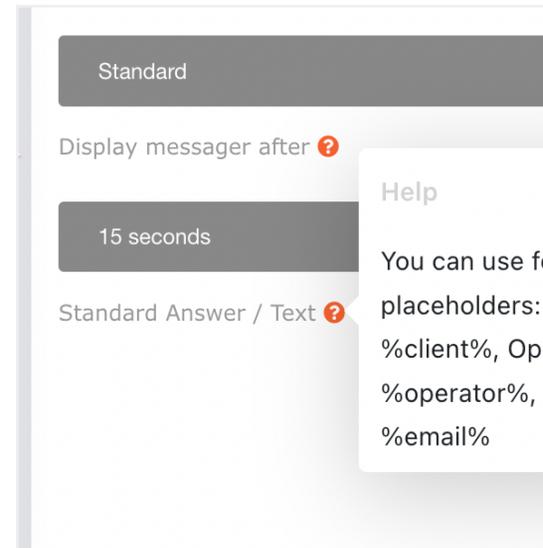
The answers / text page contains all phrases and automatic messages used on the client live support chat. It is important that you don't delete any of the standard phrases!



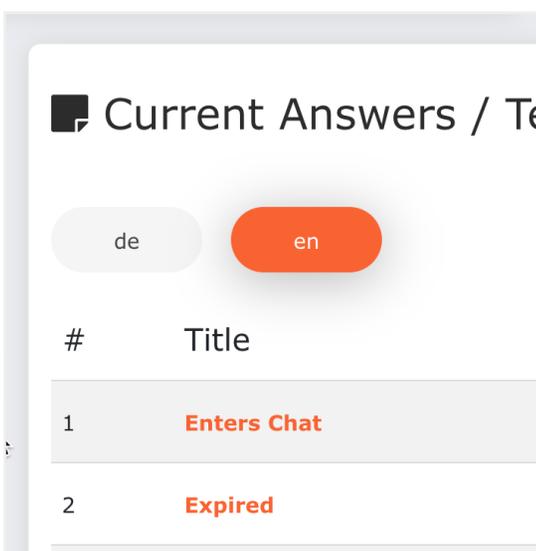
Add individual messages for each department and / or language. Always choose a meaningful title so you can find it easily again. The title will only shown to you.



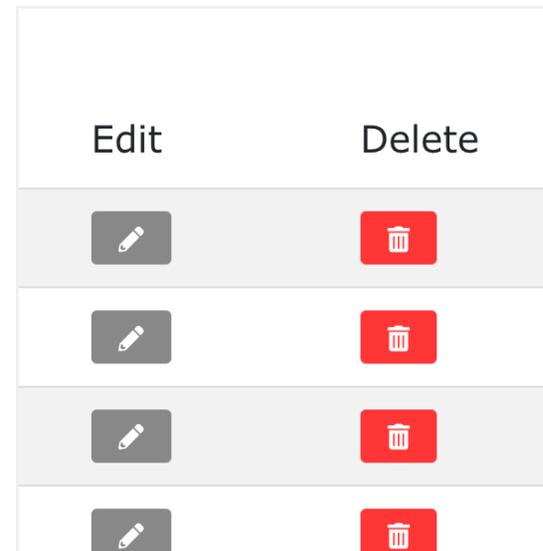
Always create new languages with the build language pack option. That way you don't miss any of the standard phrases needed for the software to work seamlessly.



The standard message can be used to fire some messages after a set period of seconds or minutes. The help icon will always give you some good tips. They are available on many pages. <https://www.jakweb.ch/faq/a/149/answers-text-for-live-chat-3>



In case you have more than one language pack installed you will see the languages listed in the table with all the entries. Now you can easily swap between them.



You can edit or delete each entry, but be careful make sure to delete only the message that have the message type: standard