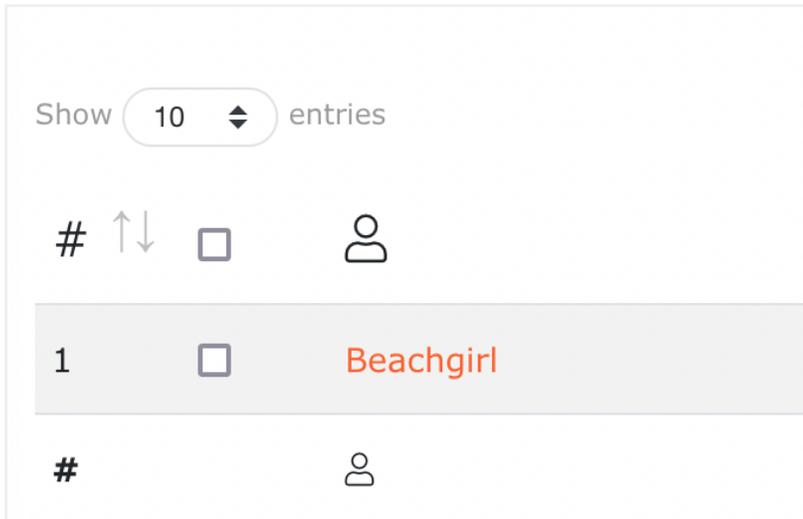


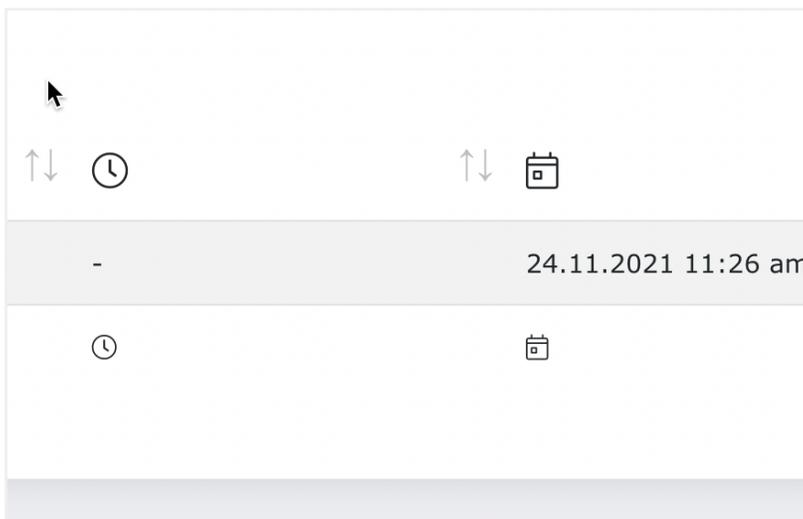
Live Chat 3 - Offline Messages

Offline message page explained



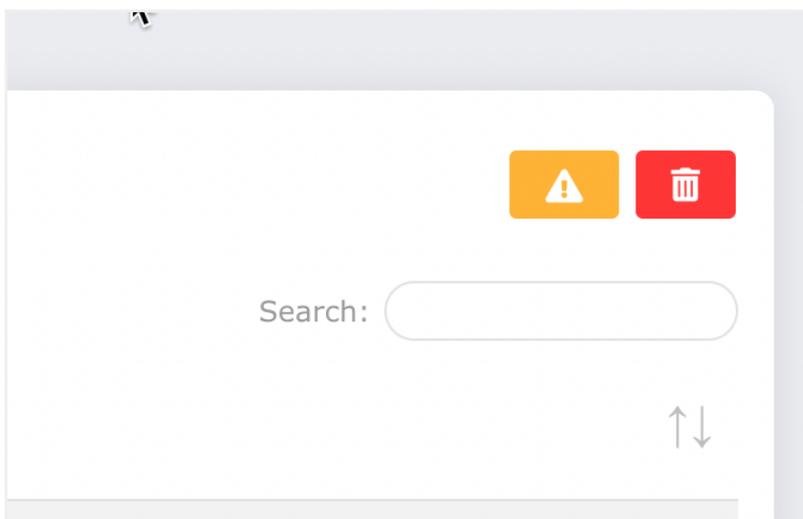
1

The offline message page has a similar structure to the leads page. With a click on the name or email address you can open the message. Read and reply to the message if you want.



2

In case you have answered to the message the clock icon will show a date and time when. The second date and time is when the message has been sent from the contact form to you.



3

With the icons on the right (when having permission) you can truncate the complete leads table (orange icon) or you can delete individual chat conversations.