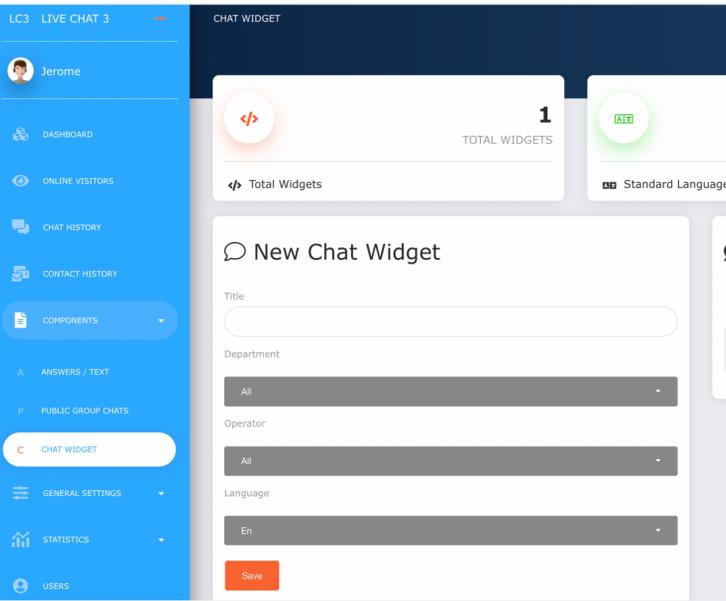


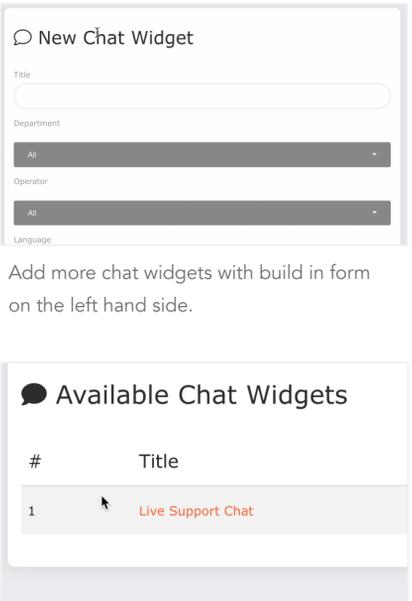
Chat Widget Page

The chat widget page explained.



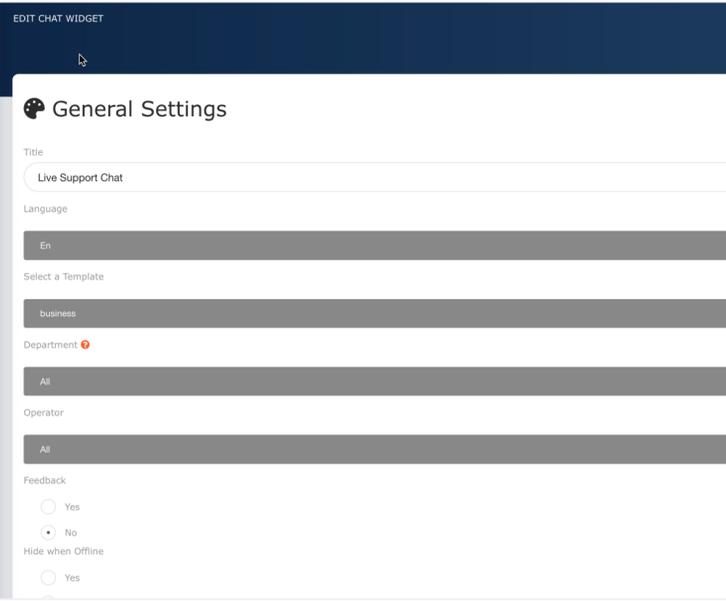
The chat widget will manage all your client live chat support widgets.

Add new Widget



Manage all chat widgets listed on the right hand side. Please note the first one cannot be deleted.

Edit the Widget

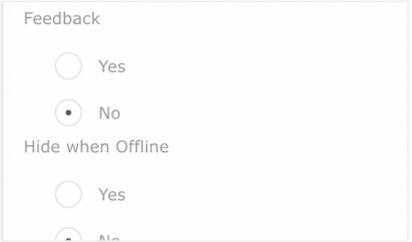


The chat widget edit page has a lot more features than adding a new widget form. Make sure to go through each option and change them to suit your needs.

Main Settings

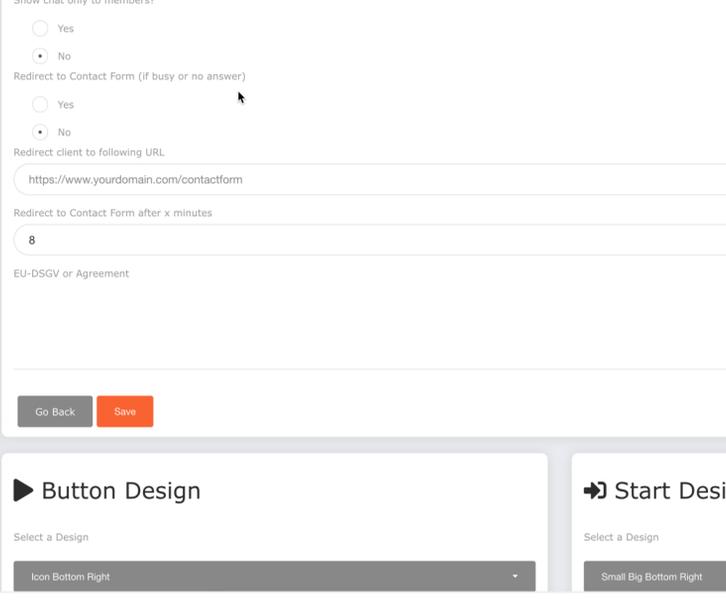


Title, Language, Template, Department(s) and Operators for this chat widget.



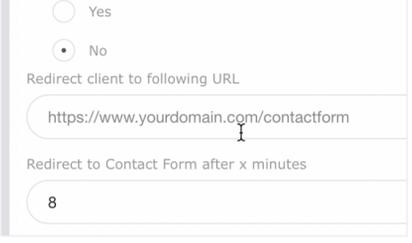
Have the client send a feedback when the chat has ended. Don't show the chat when all operators are offline.

More Options



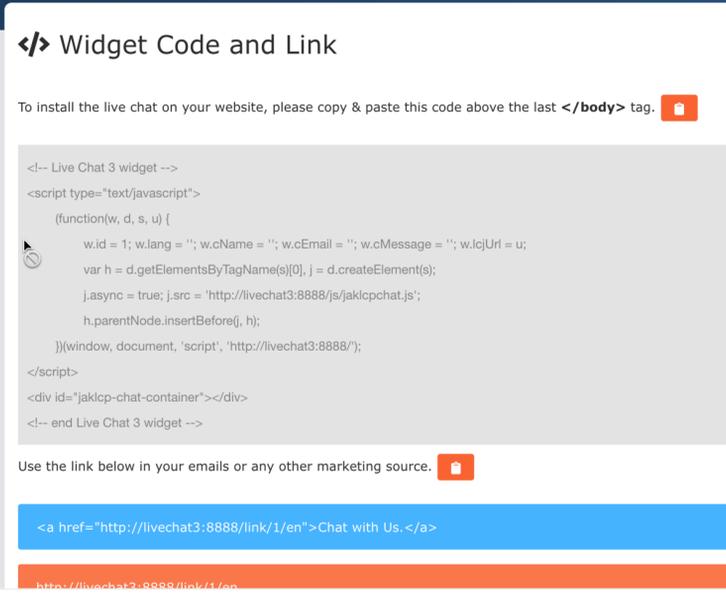
The members only feature will only show the chat if client vars are set in the chat widget: https://www.jakweb.ch/faq/a/143/embed-code-live-chat-3

Redirect



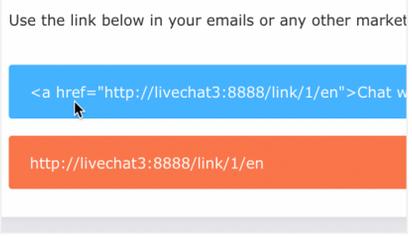
In case you have your own contact form you can let the chat redirect to that URL.

The Widget Code



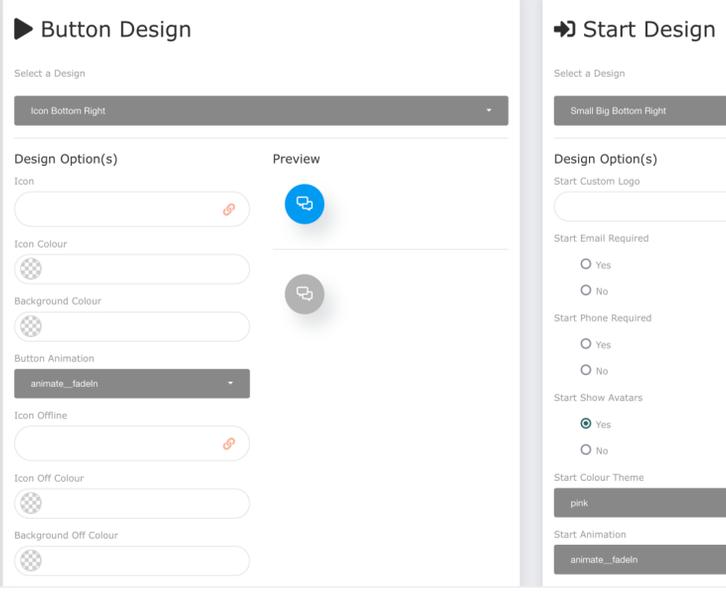
The chat widget code is the one you have to copy into your website footer. Right before the closing body tag. The Red Button will do the copy for you.

Links and Marketing



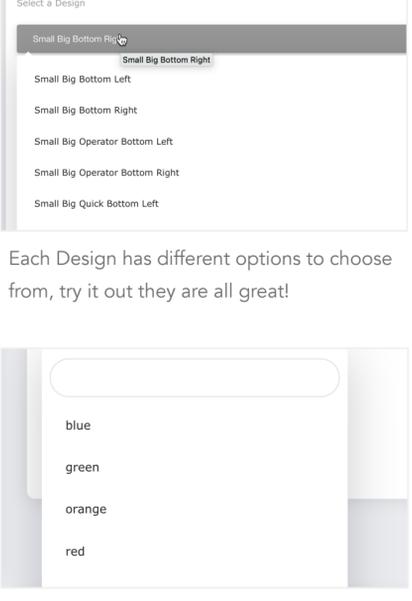
The links provided are for marketing purpose. For example in a newsletter.

The Template



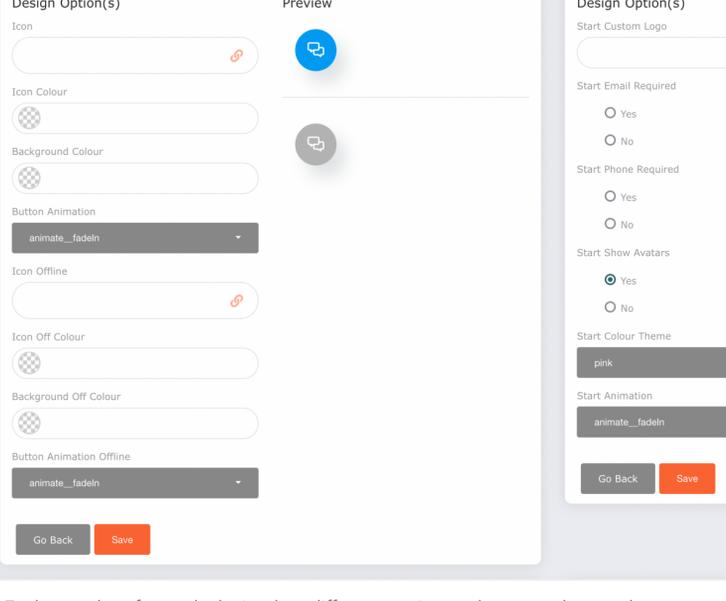
The chat widget is split in 6 different views: Button Design (closed), Start Design (Open and Online), Chat Design (when chatting), Contact Design (Open and Offline), Profile Design, Feedback Design (ending the chat and feedback is set to YES).

Template Options



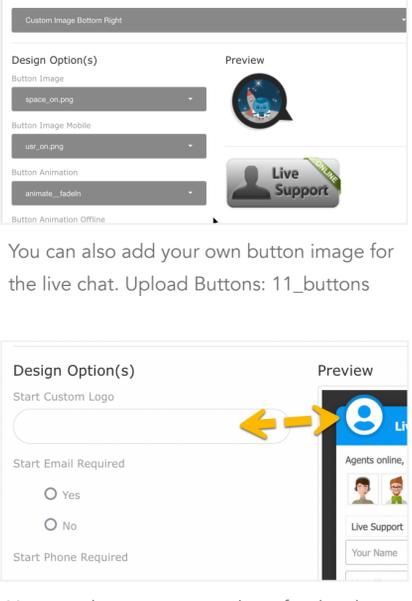
Each Design has different options to choose from, try it out they are all great!

Template Options



Each template for each design has different options, when you change the template they will be removed and you have set the options fresh.

Button Image



You can also set your own logo for the chat widget, make sure the path is correct.