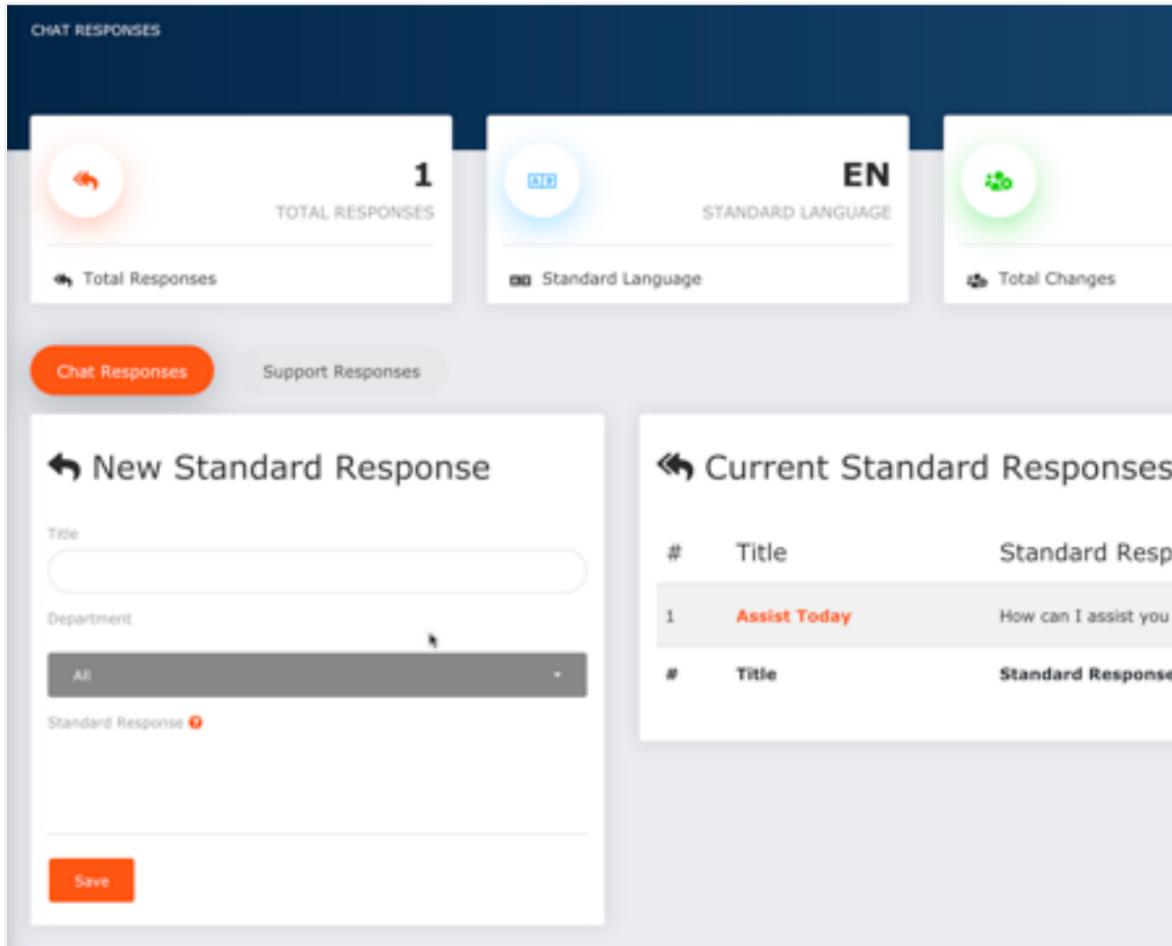
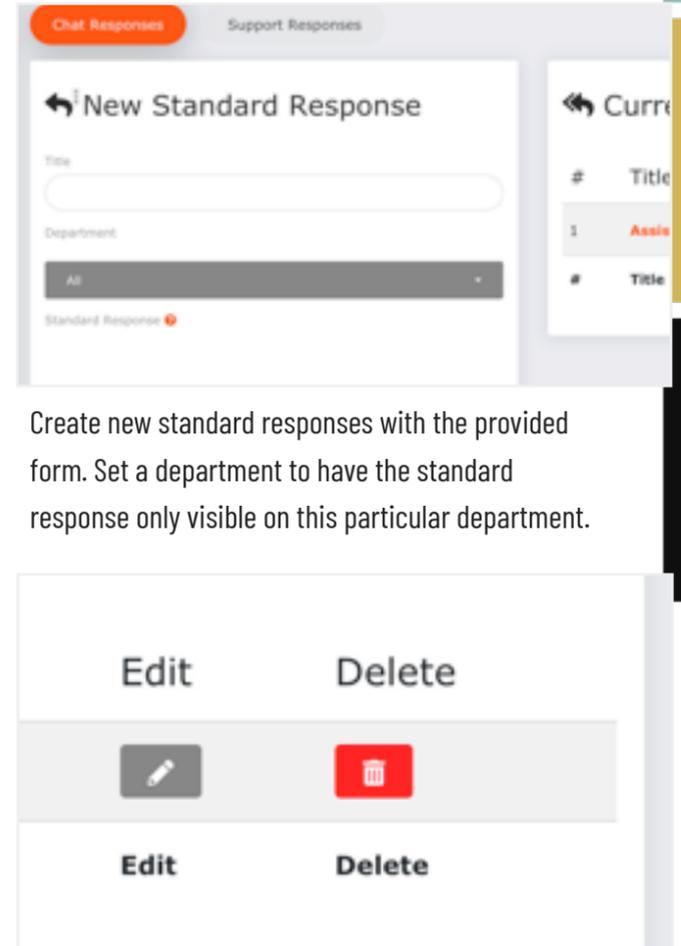


Live Chat Responses



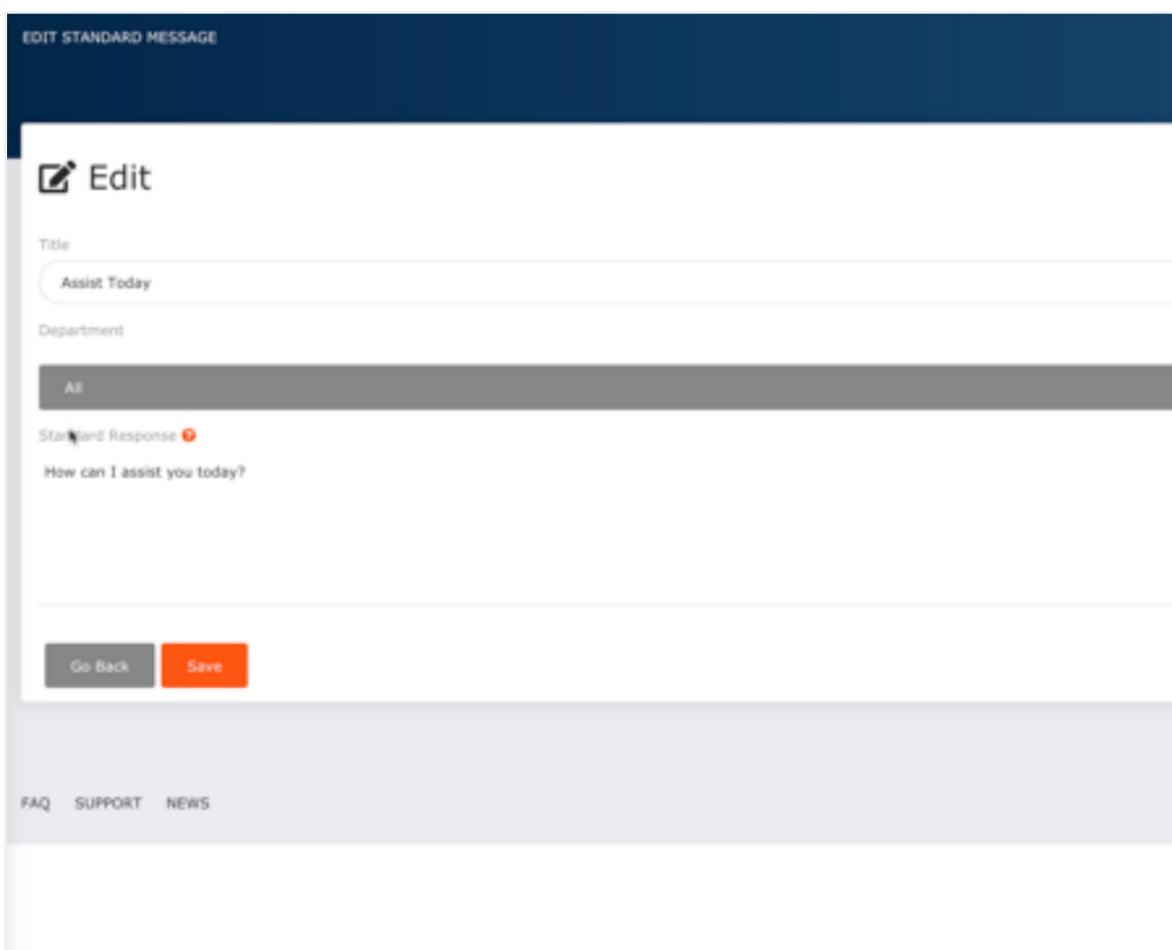
Create unlimited chat standard responses and manage them on the chat responses view. Repeated used phrases can be set here for the live support chat.



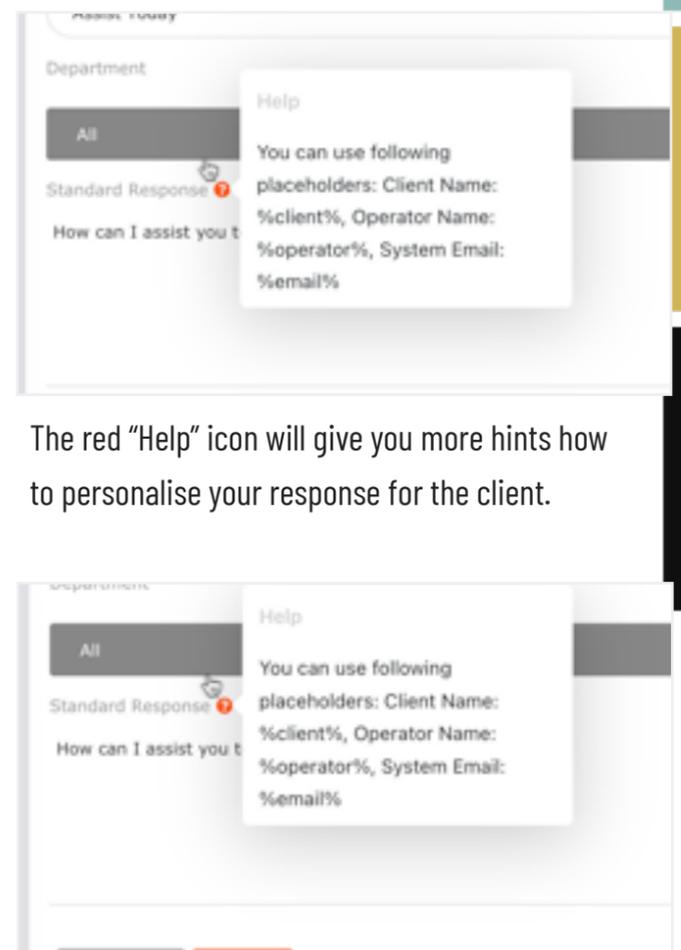
Create new standard responses with the provided form. Set a department to have the standard response only visible on this particular department.

Existing standard responses can be edited or deleted.

Edit Chat Standard Response



You can edit each Chat Standard Response by clicking on the title or "Edit" button. All input fields can be edited and saved.



The red "Help" icon will give you more hints how to personalise your response for the client.

Following placeholders can be used: %client%, %operator%, %email%.