7. Settings

All key settings explained in the timeline.


Emails

Setup your main email address for getting offline messages and system messages.
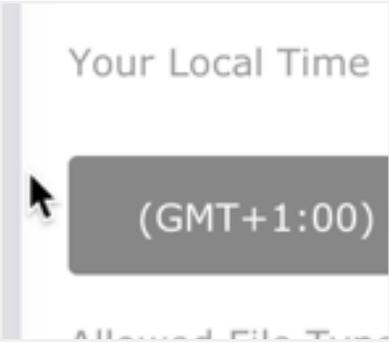
File Types

This feature is only available for the super operator for security reasons.
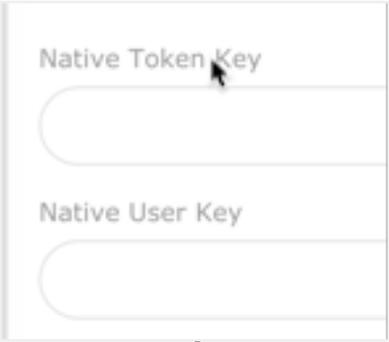
Title

Set your title that should be shown in most places.
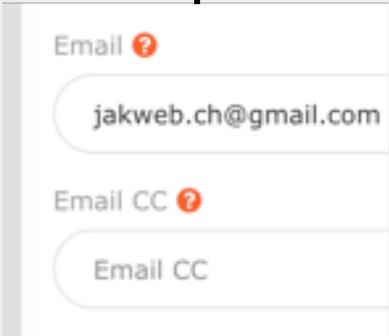
Timezone

Set the correct time zone, otherwise the chat will not work as expected
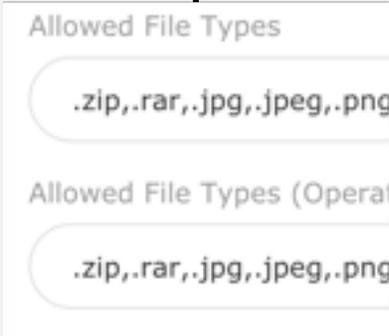
Push Tokens

Set the push token and key to receive push notifications. This feature is only available for super operators. Do not share the keys ever!


ProActive

Decide if the proactive / engage window should be shown or just opening the chat window.
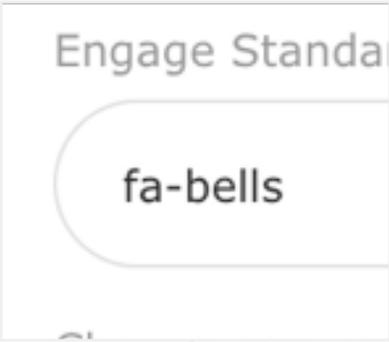
Notification

Client desktop notifications can be turned on here. The website visitor will need to accept it.

Ring Tone

Set the standard ring tone for new clients and new messages in the live chat.
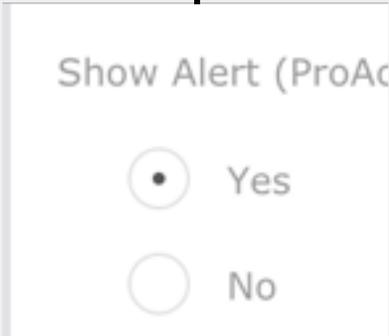
Standard Icon

Set the standard proactive / engage icon. Choose any icon from FontAwesome 5 Pro
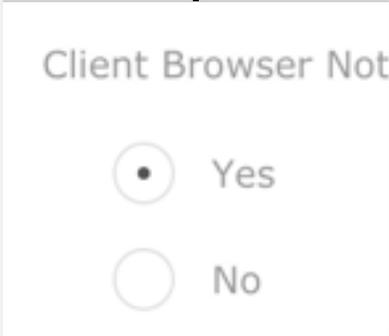
Live Widget

Live Widget will need a little more server resources but it will change the status of the widget live.