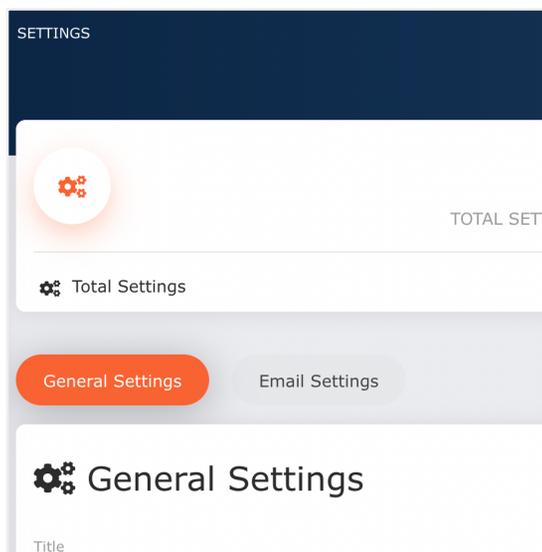
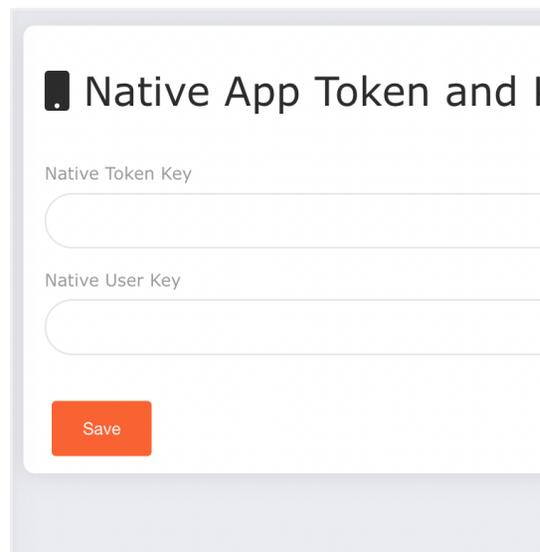


Settings Page

The settings page explained.

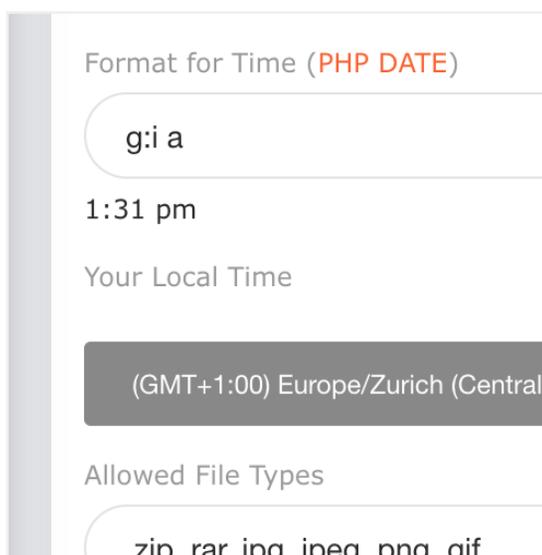


The settings page allows you to change all the bells and whistles. There are two tabs the General Settings and the Email Settings.

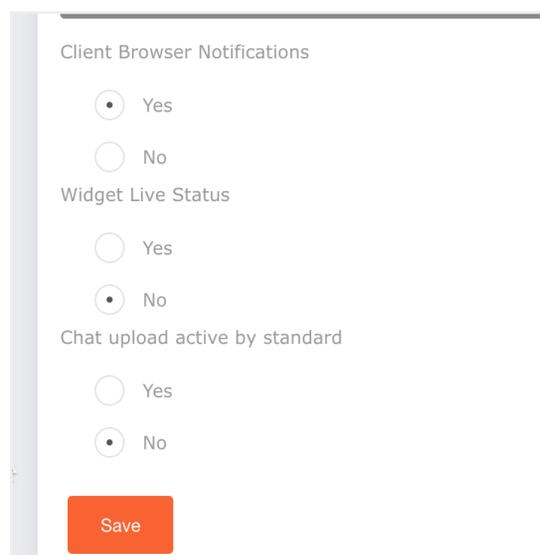


Like to receive native push notifications on your mobile phone with our apps?

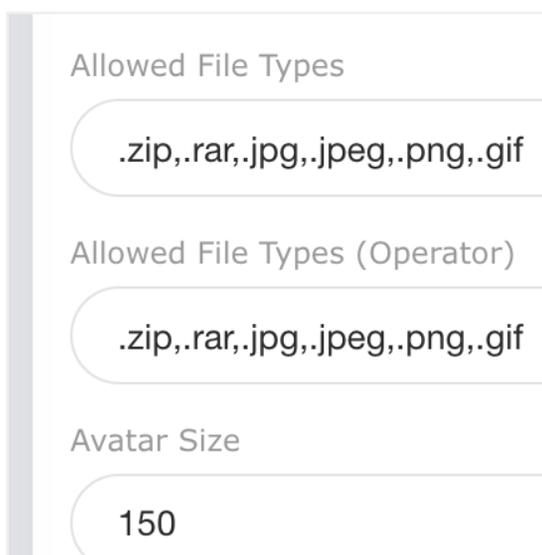
<https://www.jakweb.ch/faq/a/204/native-push-notifications-not-working>



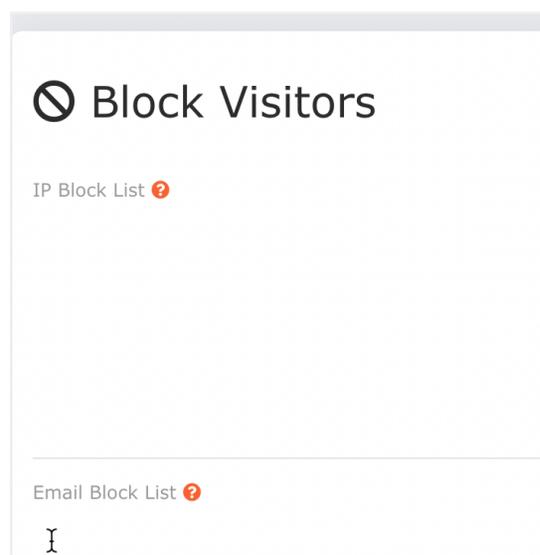
It is important that you set the correct time zone otherwise the chat might not work as expected.



You can decide if the desktop notification on the client side should be turned on. Widget live status will change the widget when it goes Online/Offline. The chat upload can be activated by standard.



Allowed file types can be changed for the client and operator side. Never allow system files: js,html,php,exe and so on...

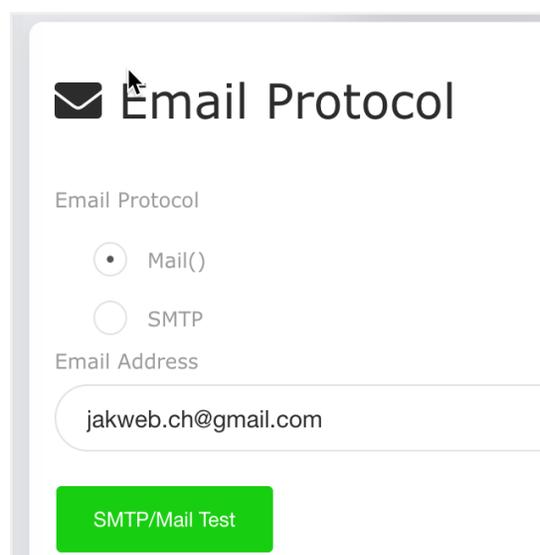


You can block website visitors by IP and Email Addresses. The orange question icon will give you more information how to block customers.



You can also use SMS notifications on new clients or new messages.

<https://www.jakweb.ch/faq/a/6/twilio-plivo-nexmo-sms>



Make sure your email settings are correct before using the live chat live. PHP MAIL can only be used when the email address is registered on the server itself (same domain).