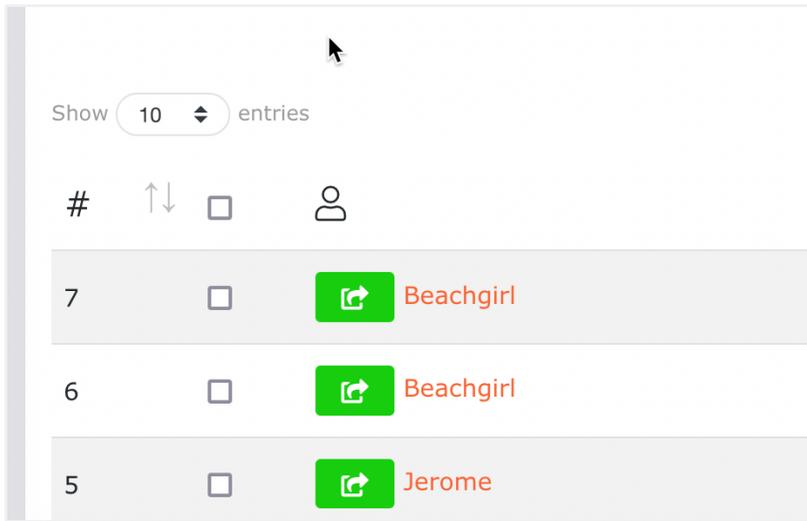


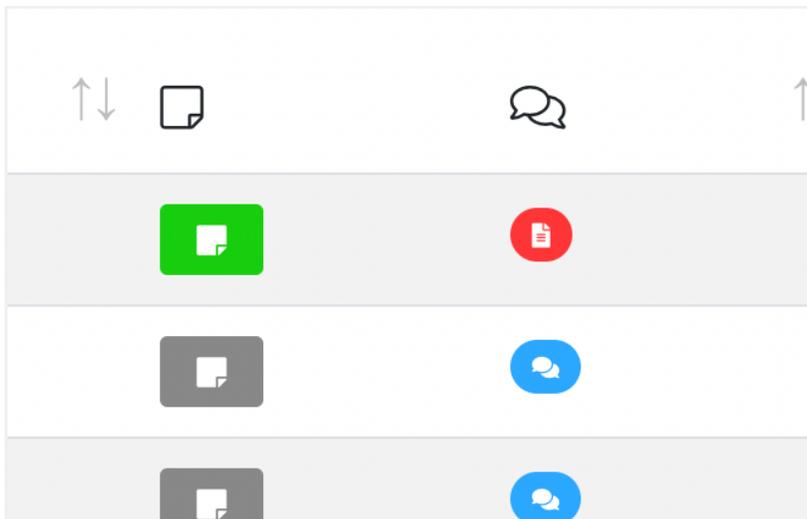
Live Chat 3 - Leads

Leads page explained



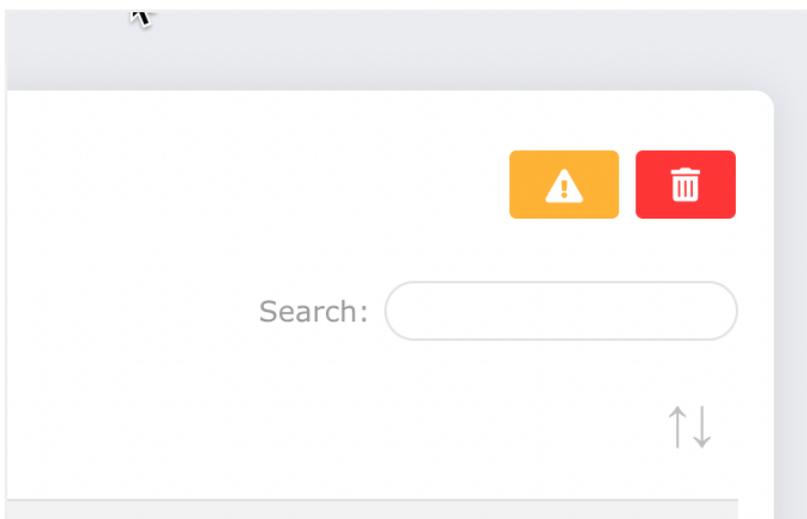
1

Depend on the permissions you will either see all chat conversations (currently and past) or you will only see the ones you have served.



2

In the legend you will see if there is a note (green) and it has been served (blue chat icon) or it has been sent to the contact form (red message icon).



3

With the icons on the right (when having permission) you can truncate the complete leads table (orange icon) or you can delete individual chat conversations.