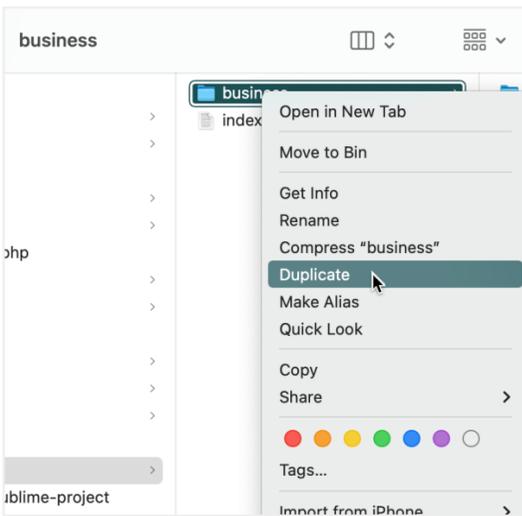
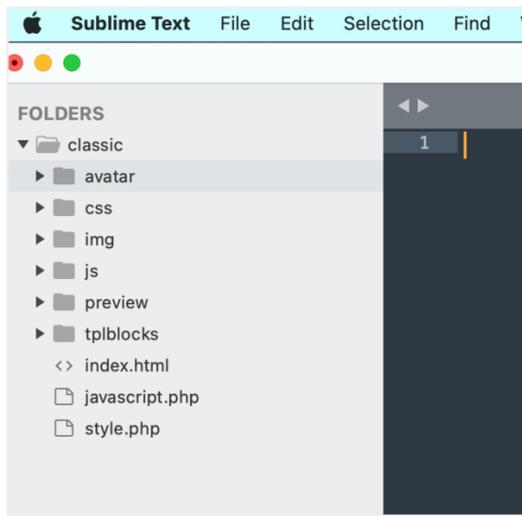


# Custom Live Chat Template

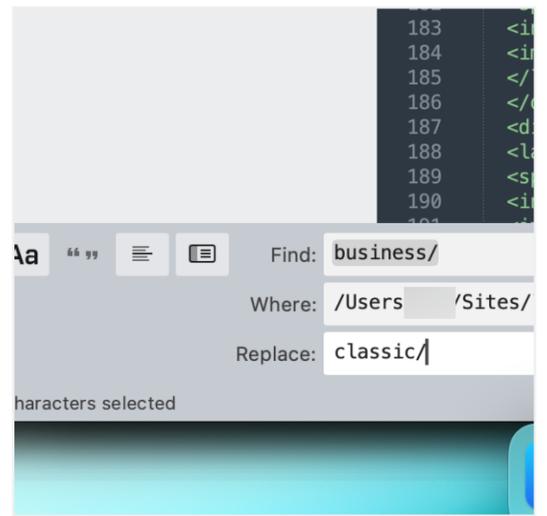
## How to Start?



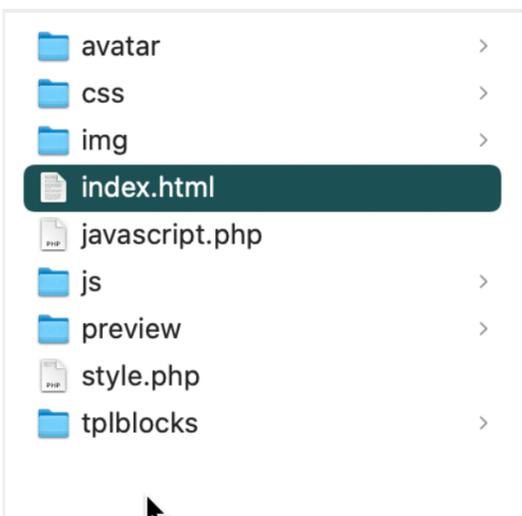
1 The first step is to browse to the "lctemplate" directory and duplicate the "business" folder. Choose a unique and meaningful name. In this guide we call it "classic".



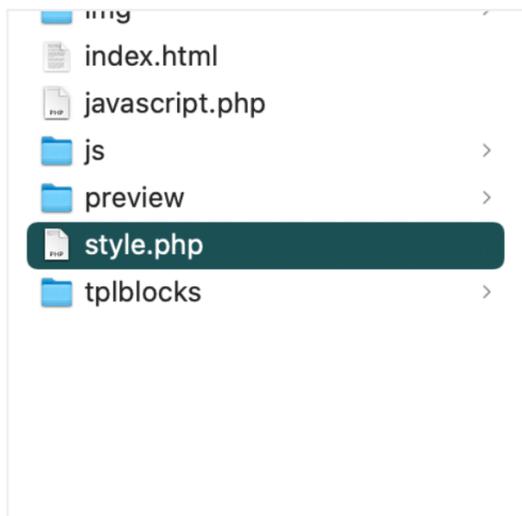
2 After duplicating the folder, open it with any editor. Just open the folder not the complete software directory, because you will need to run a search and replace command to adapt the template to your name.



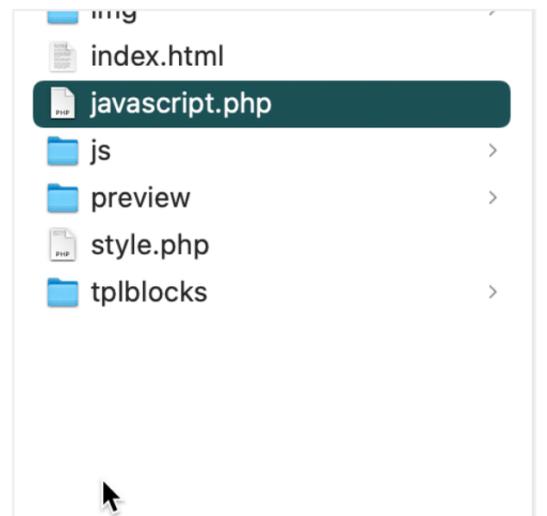
3 Run a search and replace command with following keywords:  
Find: business/  
Replace: classic/  
After that we can already start with the modifications.



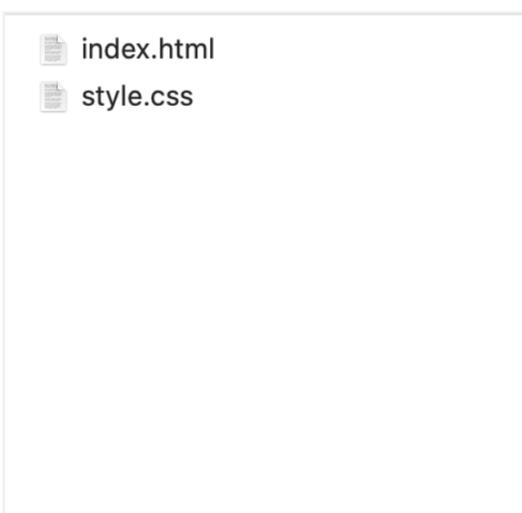
4 But first let's explain the folder structure, it should be self explained if you are familiar with website building. Important are following folder: css, js, tplblocks



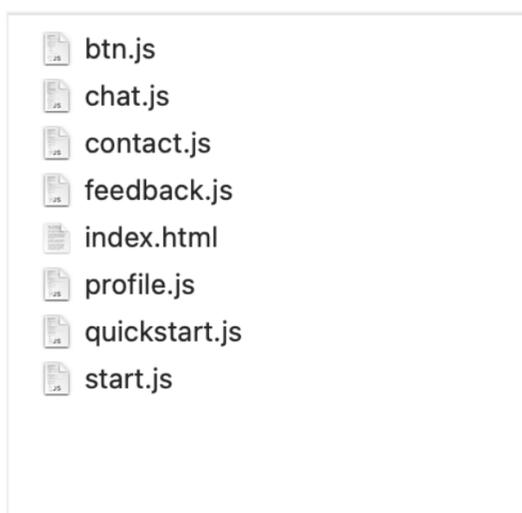
5 Starting with the style.php file in your template root. This file will contain all linked css files needed to run your custom live chat template. Could be the bootstrap css file for example.



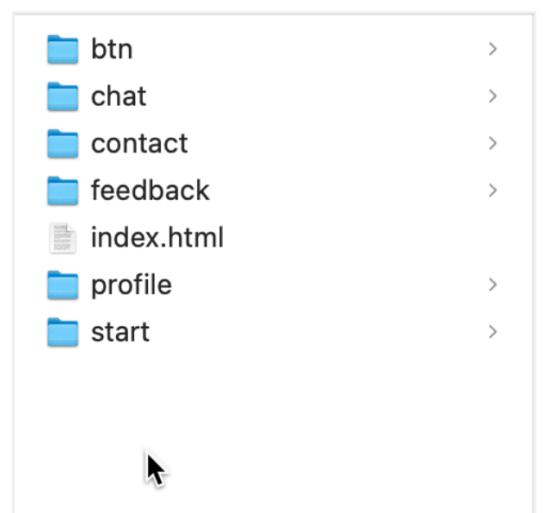
6 The javascript.php file will contain all javascript files that are necessary for your live support template. Should you want to include any special features or animations the file will need to be included here.



7 The css folder will contain all the stylesheets you want to include in your template and they will need to be linked in the style.php. Check number 5 where you can find the style.php file.



8 The js folder will contain all javascript files needed for your template. They named already the way how they are used in the template. Add your javascript files and link them in the javascript.php file (See number 6).



9 The tplblocks folder will contain all the template files for the live support template. For each scenario there is a folder so it is easy to design them and to use and customise them.